Step Up Your Game

With Best Health App

Best Health App

Best Practice
An evolution in medical software

An all-in-one solution for Practice communication?

There's an app for that.

The Best Health App empowers your patients to improve their health outcomes and keeps them engaged with your practice – all through a secure and confidential app connecting patient and provider.

Practice Benefits

Reduce Appointment No-Shows

Easily set up automated patient appointment reminders with pre-built templates and simple workflows.

Safe and Secure Data Privacy

The app creates a safe, private link between Practices and patients that can only be established through a secure invitation from Bp Premier.

Strengthen Your Patient-Practice Connection

Provide patients with comprehensive access to their current and historical health information with the click of a button.

Save Your Practice Time and Money

Use the app for instant digital communications to reduce the need to print, copy or email communications.

Provide a Higher Level of Care

Deliver proactive patient care with health reminders, test result follow-ups, health summaries, factsheets, Practice information and awareness messages.

Straightforward and Competitive Pricing

Only pay for what you need with our flexible messaging packages.
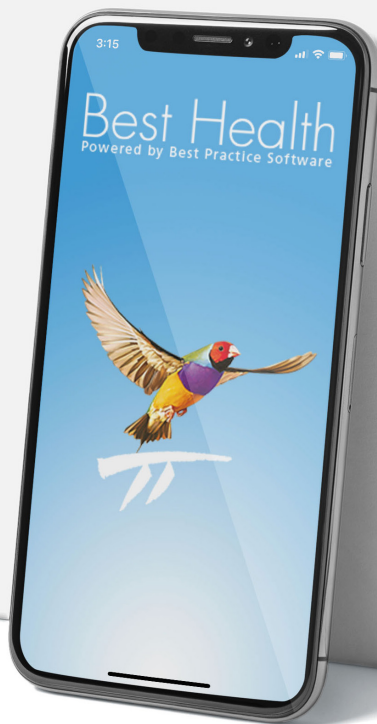
Simple to Use, Intuitive Functionality

Straightforward App Navigation
Clearly laid out sections for patients to access their inbox, health fact sheets, health summaries and appointment schedule make it easy for patients to use.

Seamless Integration
The app was designed to integrate with Bp Premier to ensure continued familiarity and fast Practice adoption times.

Patient Benefits

》 Give Patients More Control Over Their Health Journey
Empowers patients with one secure go-to space for Practice correspondence, clinical reminders, health summaries, fact sheets awareness messages and consumer medication information.

》 Keep Patients Healthy With a Disciplined Care Regime
Helps patients ensure they do not miss an important appointment through automated reminders and a view of upcoming consultations. Seamless two-way SMS allows patients to confirm appointments with a YES reply.

》 Make it Easier for Patients to Get in Touch
The app provides patients with Practice specific information including your website address, directions to your Practice, together with email and call options to interact directly.
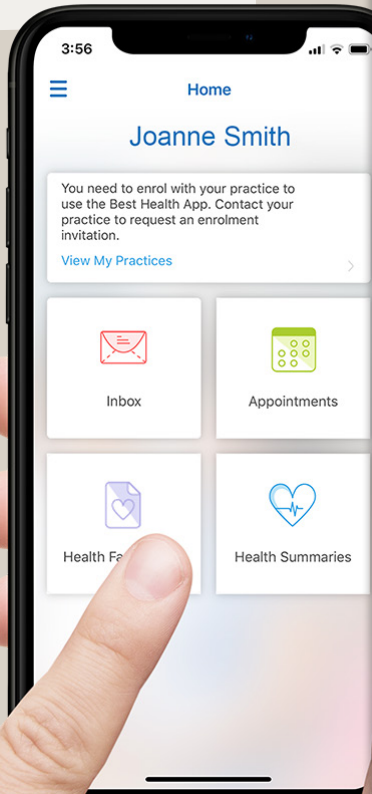
Best Health App

Safe, Secure and Confidential Messaging

The security, privacy and storage of your patients' sensitive data is paramount. The app has multiple layers of security measures in place including:

- Two verified forms of ID are required for account creation

- Patient data is secured through strict minimum password requirements

- All messages are routed within Australia, remaining onshore at all times and are exchanged via HTTPS using two levels of encryption

- Patients are automatically locked out after three minutes of inactivity to protect sensitive information

- Keychain and KeyStore provide additional device security

We Make Onboarding Easier

We'll help your Practice get started by sending a welcome pack with everything you need; flyers and accompanying stand, posters and instruction guides to help educate patients and staff.

About Us

Your patients depend on you, Practices depend on Best Practice Software.

Since inception in 2004, we've been market leaders in providing medical software that helps Practices focus on what matters most: their patients. Through our network of in-house and external medical practitioners, and ongoing engagement with Practices, we ensure our robust software is ahead of the curve to meet the ever-evolving needs of modern, dynamic Practices.

With operation centres in Bundaberg, Brisbane, Sydney and Hamilton NZ, our team prides itself on our strong reputation for quality software and exceptional service.

Contact Us for More Information

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