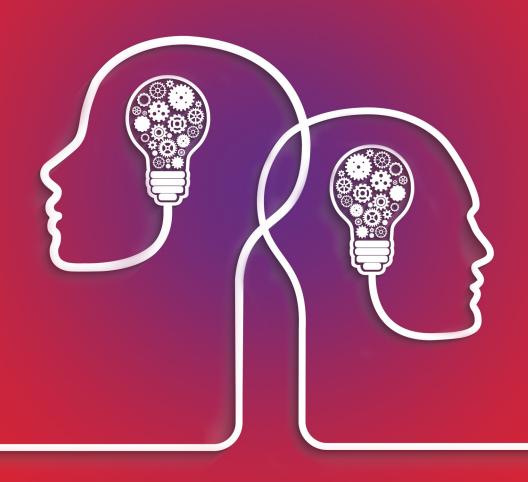


Bp VIP.net

MBS and Health Fund Fees Update Guide



VIP.net knowledge base**



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Best Practice Software Pty Ltd Best Practice Software New Zealand Ltd

PO Box 1911 PO Box 1459

Bundaberg Queensland Aus- Hamilton New Zealand 3240

tralia 4670

www.bpsoftware.net

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Last updated: September 2017

This User Manual is sourced from the Best Practice Software Bp VIP.net Ruby Knowledge Base.



Update or import MBS items

When MBS and health fund schedules of items and fees are updated, Best Practice Software make the updates available through the VIP Live Update utility. You will need to regularly download these updates to make sure your practice is kept up to date with the latest changes. Best Practice Software communicates through our regular customer newsletter *Elevate* when updates are available.

If your practice is not able to download updates from VIP Live Update, you can also import and update manually from a file supplied to you by Best Practice Software Support. You must make the file available to the Bp VIP.net server or workstation you are updating, such as on a shared network drive or memory stick.

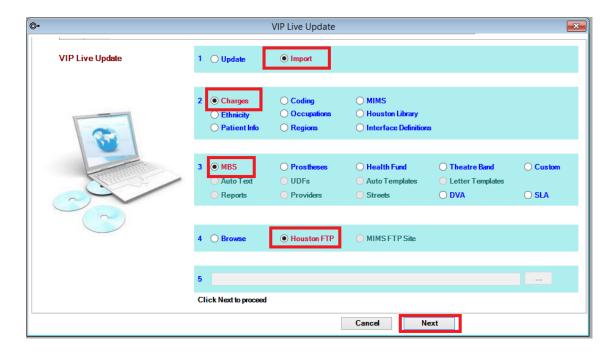
Before you start

An administrator user must be able to access **File** > **Utilities** > **Live Update** in the menu, and the Bp VIP.net computer must be able to access the Best Practice Software FTP site to download updates.

Users who are logged in to Bp VIP.net must log out and restart Bp VIP.net to see the updates. Best Practice Software recommend running an import or update at a time when all users are logged out of Bp VIP.net.

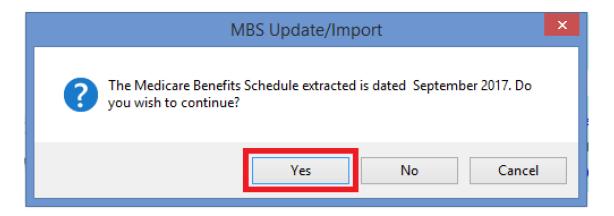
Import new items from Live Update

- 1. In Bp VIP.net, select **File > Utilities > Live Update**. The **VIP Live Update** screen will appear.
- 2. Select 1 Import; 2 Charges; 3 MBS; 4 Houston FTP, as shown.



3. Click **Next**. The **MBS Update/Import** window will display the month and year of the schedule that will be imported.

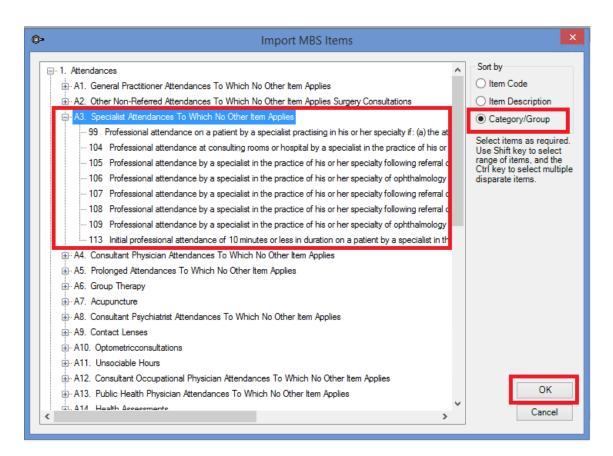




4. Click **Yes**. The **Import MBS** window will show the MBS categories that can be updated, and the individual items in each category.

Import a category or subcategory

5. To select an entire category to import, select 'Category/Group' from the **Sort By** list on the right hand side.

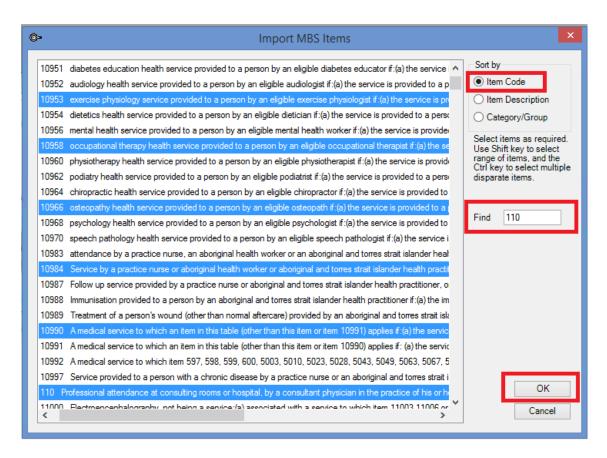


6. Click the top level category you want to import. All items in that category will be imported.



Import a single item

7. To import single items, select 'Item Code' from the **Sort By** list on the right hand side.

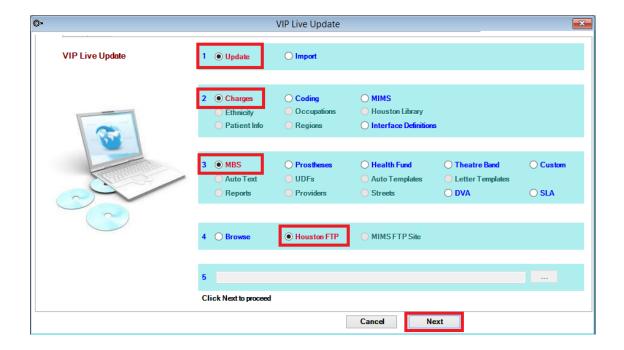


- 8. If you know the item code, enter the code number into the Find box and press Enter.
- 9. To select multiple items, hold down the CTRL key while you left-click with the mouse. All selected items will have a blue highlight.
- 10. Click **OK** when you have finished selecting the category or items to import. Bp VIP.net will import the selected items.
- 11. Log out and restart Bp VIP.net for the change to take effect for the current user.

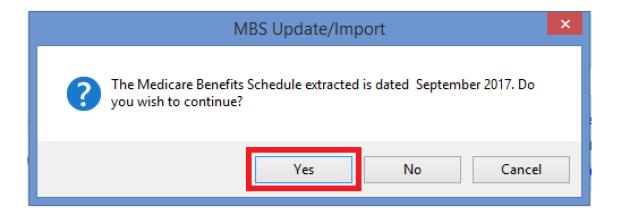
Update existing items from Live Update

- 1. In Bp VIP.net, select File > Utilities > Live Update. The VIP Live Update screen will appear.
- 2. Select 1 Update; 2 Charges; 3 MBS; 4 Houston FTP, as shown.





3. Click **Next**. The **MBS Update/Import** window will display the month and year of the schedule that will be imported.



4. Click **Yes**. Bp VIP.net will import any updates to the existing MBS schedule and report success. Click **OK** to finish.

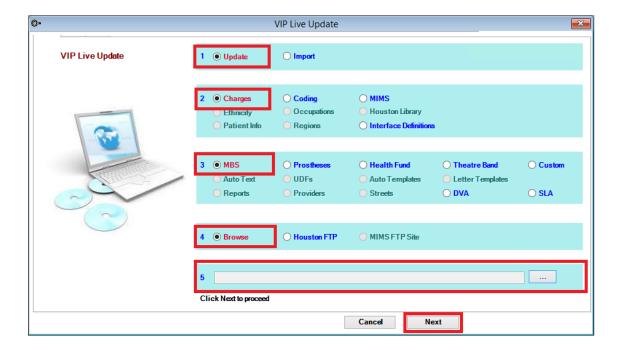
Import or update MBS items from file

You will need the file **MBSSXML.zip** containing the latest updates issued from Best Practice Software Specialist Software Support. Contact Support if you have not received this file.

Import new items

- 1. In Bp VIP.net, select **File > Utilities > Live Update**. The **VIP Live Update** screen will appear.
- 2. Select 1 Import; 2 Charges; 3 MBS; 4 Browse, as shown.





- 3. Click the ... button at the end of section 5. Browse to the file MBSSXML.zip, select the file, and click Open.
- 4. Click **Next**. Select the categories or individual items to update, as described in **Import new items** from Live **Update** on page 3
- 5. Click **OK** when you have finished selecting the category or items to import. Bp VIP.net will import the selected items from file.

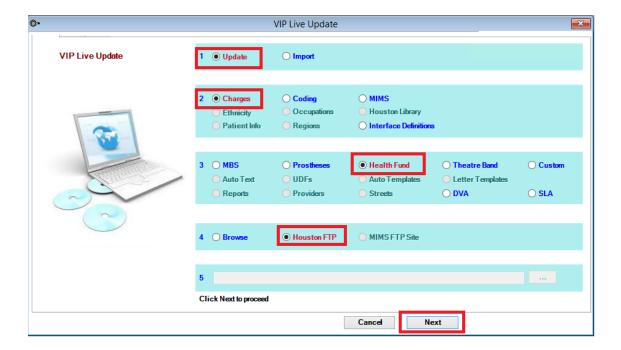
Update existing items

Select **1 – Update** in step 2 instead, and follow the prompts. Bp VIP.net will update all existing MBS items.

Update items for a health fund from Live Update

- 1. In Bp VIP.net, select **File > Utilities > Live Update**. The **VIP Live Update** screen will appear.
- 2. Select 1 Update; 2 Charges; 3 Health Fund; 4 Houston FTP, as shown.

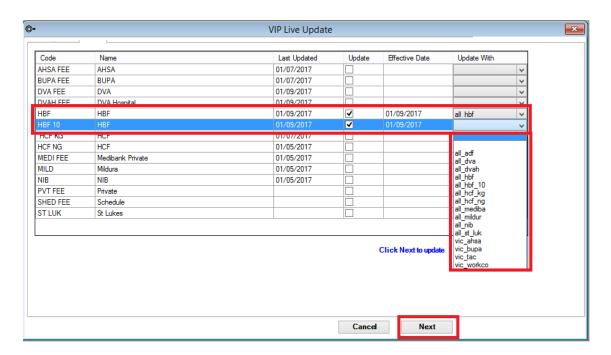




- 3. Click Next. Configure the VIP Live Update window:
 - In the **Update** column, tick the health funds to update.
 - In the **Effective Date** column, type in the date from which the health fund fee update commences. This date is inclusive (that is, the new fees will start on this date).
 - In the **Update With** column, click the down arrow and select the entry that matches the columns **Code** and **Name**. In the following example, 'all_hbf' is selected for health fund code HBF, 'all_hbf_10' would be selected for health fund code HBF 10, and so on.

Note: Make sure the correct Effective Date is entered before clicking Next.





4. Click Next. Bp VIP.net will update the health fund fees and notify the user. Click OK to finish.

Update With

The choices in the **Update With** column represent differences between states and fees within a health fund:

- 'all' indicates that the update applies to the health fund for all states. In the example above, 'all_mediba' indicates there is only one global update for the health fund Medibank Private.
- '<state>' indicates that the update applies to a health fund in that state only. In the example above, 'vic_bupa' indicates that the fees for health fund BUPA in Victoria will be updated.

Some health funds or fee schedules have two sets of rates:

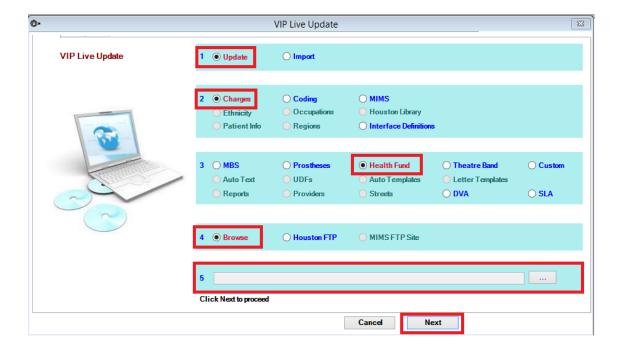
- DVA Department of Veterans seen out of Hospital
- DVA H Department of Veterans seen in Hospital
- HBF HBF with a Known Gap
- HBF_10 HBF Fully Covered
- HCF_KN Known Gap
- HCF_NG No Gap.

Update items for a health fund from file

You will need the file **Allitems.csv** containing the latest updates issued from Best Practice Software Specialist Software Support. Contact Support if you have not received this file.

- 1. In Bp VIP.net, select File > Utilities > Live Update. The VIP Live Update screen will appear.
- 2. Select 1 Update; 2 Charges; 3 Health Fund; 4 Browse, as shown.





- 3. Click the ... button at the end of section 5. Browse to the file **Allitems.csv**, select the file, and click **Open**.
- 4. Follow the instructions from Step 3 onwards in **Update items for a health fund from Live Update on page 7**.