



Bp VIP.net Ruby 2.1.518.020 Release Notes

These release notes describe all enhancements and modifications made to Bp VIP.net since version 2.1.518.012.

Release Date	19 December 2018
Release version	2.1.518.020
Notes last updated	19 December 2018
What is in this release?	Bp VIP.net2.1.518.020 contains bug fixes. Review the sections in this document for more information.
Which version can I upgrade from?	There is no version dependency for upgrading to 2.1.518.020. If you experience difficulties upgrading from your version, contact Best Practice Software Specialist Product Support.
When should I upgrade?	Best Practice Software recommend running the program upgrade outside of business hours to minimise the impact of the upgrade on your practice.
How do I upgrade?	Upgrade instructions are included in these release notes.
What do I do after upgrading?	You do not need to perform any additional configuration after upgrading to Bp VIP.net2.1.518.020.

Upgrade to 2.1.518.020

You should be able to upgrade to 2.1.518.020 from any version of Bp VIP.net.

Before you upgrade

Best Practice Software recommend that the upgrade be performed outside of normal business hours. No users should be accessing Bp VIP.net during the upgrade of the server or until their workstation has been upgraded.

- Back up your existing database before upgrading and **test that the backup restores successfully**. Store the backup file in a known location that is not the server. Information on how to back up and restore your database is provided [here](#).
- Log out all users of Bp VIP.net before you start the upgrade of the server or a workstation.
- Upgrade the Bp VIP.net server and then all workstations. Workstations that are not upgraded may not be able to access the latest features following the upgrade of the server.
- If your practice uses Terminal Services, you must run the installation from the Terminal Server.

Upgrade the server

1. Log out all users from the server and all Bp VIP.net workstations.
2. Log in to the Bp VIP.net server computer as a Windows **administrator**. You will require Windows administrator permissions to install and update Bp VIP.net components.
3. Click [here](#). The file will start downloading in your default browser. Open the folder containing the downloaded file **Setup.2.1.518.020.msi**. This will probably be the default Windows **downloads** folder **Favorites > Downloads**.

Or go to the Best Practice Software [website](#) and click the **Download** link for the Bp VIP.net update 2.1.518.020.

You can also download a setup.zip file from inside Bp VIP.net. Go to **Help > Update News** and click **Get Latest Version Now**. The file **Setup.zip** will be downloaded to your browser's default downloads folder. Unzip the zip file and double-click the extracted file to start the upgrade.

4. Double-click the downloaded file **Setup.2.1.518.020.msi** on the Bp VIP.net server to start the upgrade wizard.
5. If you are running Windows SmartScreen or User Access Control, Windows may prompt for confirmation to proceed. Click **Yes**.
6. The version 2.1.518.020 upgrade process will start. Proceed through the upgrade screens.
7. After the upgrade wizard has finished, log in to the Bp VIP.net server. When you first log in after the upgrade, Bp VIP.net will upgrade the database with the changes for the Ruby version.
8. When the database upgrade is complete, you can upgrade your workstations.

Upgrade workstations

1. On the server, if you downloaded the file **Setup.2.1.518.020.msi** from the Best Practice Software [website](#), right-click the file in Windows File Explorer and select **Send to > Compressed (zipped) folder**. Rename the .zip file to 'setup.zip'.

If you downloaded setup.zip from within Bp VIP.net, you do not need to do anything to the file.

2. Copy the setup.zip file to a network location accessible by all workstations. Work out the UNC pathname for the network location. A UNC path is in the format:

```
\\servername\sharename\subfolder\
```

3. Log in to the first Bp VIP.net workstation. Go to **Setup > Facility Preferences > General Preferences > Facility** tab.
4. In the **New version location** field, enter the UNC pathname to the setup.zip file.

*Note: If you are upgrading from Ruby, the **New version location** field is found in the **Login/Tasks** tab.*

5. Click **OK** to save the changes and log out of Bp VIP.net.
6. Log back in to Bp VIP.net. Bp VIP.net will detect that a new version is available and will prompt to upgrade the workstation.
7. Click **OK**. Bp VIP.net will update the workstation from the shared setup.zip file.
8. After the workstation is upgraded, you can use Bp VIP.net as normal.
9. Repeat steps 2–7 on each workstation.

Complete instructions on upgrading a 'thick client' or workstation can be found on the Bp VIP.net Ruby Knowledge Base [here](#).

After the upgrade

Where do I find more information?

The Bp VIP.net online [Knowledge Base](#) provides more information in upgrading and using Bp VIP.net.

Critical fix

Financial Summary: The Financial Summary was showing discrepancies for adjusted quotes if the report was run at different times. Some transactions related to quotes were wrongly displayed under the **Adjustments** column, resulting in a discrepancy between adjustments and total net billing

After applying this upgrade, all transactions linked to a quote (excluding payment transactions) now only display within the **Quote** column.

This issue only relates to financial reporting, not invoicing. Billing of invoices has been processed correctly.

Any clinic who pays their doctors based on **net billing** may be affected by this issue.

Best Practice Software highly recommend installing this latest version of Bp VIP.net and re-running all billing related reports since upgrading to Ruby.



Known issues

Function	Known Issue
Financial Summary	<p>The Redirected Organisations filter returns incorrect results. Best Practice Software recommend that you do not use the Redirected Organisations filter functionality until further advice is received from Best Practice Software.</p> <p>Best Practice Software are conducting a full review of the Financial Reporting Functionality and continue to work on correcting the filtering issue.</p>

Bugs fixed

Function	Release Notes
Financial Summary	<p>The Financial Summary was showing discrepancies for adjusted quotes if the report was run at different times. Some transactions related to quotes were wrongly displayed under the Adjustments column, resulting in a discrepancy between adjustments and total net billing.</p> <p>All transactions linked to a quote (excluding payment transactions) now only display within the Quote column.</p>
Email	<p>When sending emails from Bp VIP.net, the user's email address set in Personal Preferences was ignored.</p> <p>The From email address is now populated as follows:</p> <ol style="list-style-type: none">1. If the logged-in user has an email address set up in Personal Preferences, this email addressed is used as the From Address.2. If a personal address is not filled in, the email set up in Facility Preference is used as the From Address.3. If neither a personal nor facility email address has been recorded, Bp VIP.net will alert the user that the From field is empty and must be entered before an email can be sent.