

## Indigo Service Pack 2 Release Notes


These release notes describe all enhancements and modifications made to Bp Premier since version **Indigo SP1** (1.9.1.863).

Release Date	02 April 2019
Release version	Indigo Service Pack 2 (1.9.1.864)
Notes last updated	02 April 2019
What is in this release?	Indigo Service Pack 2 adjusts the licensing alerts that were introduced in Indigo SP1.
Which version can I upgrade from?	You can upgrade to Bp Premier Indigo SP2 from version <b>Summit (1.8.4.642)</b> or later.
Which data update do I need?	You must install the <b>November 2018</b> Data Update or newer before running the Indigo SP2 upgrade. To check the current data update that you have installed, select <b>Help &gt; About</b> . You can download data updates from the Best Practice Software <a href="#">website</a> . Best Practice Software recommend installing the most recent Data Update before running a Program Update.
Which database and operating system versions are supported?	System requirements have not changed from the Indigo and Indigo SP1 releases. Supported database and operating systems versions are described in the <i>Bp Premier System Requirements</i> , available <a href="#">here</a> .
When should I upgrade?	<p>Best Practice Software recommend running the program upgrade outside of business hours.</p> <p>If you are upgrading from Bp Premier <b>Summit</b> edition, Best Practice Software recommend planning your upgrade around an end of financial period event such as end of month or after a disbursement period. This will allow you to cleanly cut over to the new reporting system that was introduced in the Lava edition (included in this release).</p> <p>If you are upgrading from Bp Premier <b>Lava</b> or later, you can run the upgrade at any time suitable outside of business hours.</p>

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How do I upgrade?	Brief upgrade instructions are included in this document for upgrading from DVD or downloaded file.
What do I do after upgrading?	<p>This will depend on the version of Bp Premier you are upgrading from. You may need to perform some configuration after your upgrade because of changes to functionality.</p> <p>If you are upgrading from prior to Indigo SP1, the new <b>Bp Comms</b> feature set introduces major enhancements in several workflows, including pathology, clinical reminders, and patient consent to receive communications. Best Practice Software strongly recommend you familiarise yourself with the new features described in these release notes before you upgrade.</p> <p>In particular, review the article <a href="#">Understanding Bp Comms Consent</a> so you fully understand the implications of consent with the new Bp Comms message types.</p>

# Upgrade to Indigo Service Pack 2

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You can upgrade to Bp Premier Indigo SP1 from versions:

- Summit (1.8.4.642)
- Lava (1.8.5.754)
- Lava SP1 (1.8.6.801)
- Lava SP3 (1.8.8.810)
- Indigo (1.9.0.846)
- Indigo Service Pack 1 (1.9.1.863).

## Before you upgrade

1. Review the **known issues** to see if any issues may affect your practice, and any workarounds you can apply. Known issues are available [here](#).
2. Back up your existing database before upgrading and **test that the backup restores successfully**. Store the backup file in a known location that is not the server. Information on how to back up and restore your database is provided [here](#).
3. If any laptops have a database downloaded for remote use, upload all remote data to the Bp Premier server.
4. Log out all users of Bp Premier before you start the upgrade of the server or workstation.
5. Upgrade the Bp Premier server first and then ALL workstations at the same time. Workstations that are not upgraded will be unable to access new features following the upgrade of the server.

## Run the upgrade

### Install the latest Data Update

You must have the November 2018 data update or later installed before you upgrade to Indigo SP2. Check for the most recent data update available from the Best Practice Software web site before you run the program update.

1. Open the Best Practice Software website [www.bpsoftware.net](http://www.bpsoftware.net) in a browser.
2. Select **Resources > Bp Premier Downloads**. Scroll down to the **Data Updates** section.
3. Click the **Data Update: Data Update - Comprehensive** update for the most recent data update. The update row will expand.
4. Click **Download** to download the file to your browser's download directory, or right-click and select **Save target as...** or **Save link as...** to download to a location of your choice.
5. Copy the update file **BPS\_Data\_XXXXXX\_comp.exe** to the Bp Premier server computer. The file-name will depend on the date of the Data Update.
6. Double-click the file to run the Data Update.

### Install the Program Update

When Bp Premier Indigo Service Pack 2 is released, the upgrade file will be made available from the Best Practice Software website [www.bpsoftware.net](http://www.bpsoftware.net) from the **Resources > Bp Premier Downloads** page.

1. Open the Best Practice Software website [www.bpsoftware.net](http://www.bpsoftware.net) in a browser.
2. Select **Resources > Bp Premier Downloads**.

3. Under the Program Updates heading, click **Software: Bp Premier 1.9.1.864** to expand.
4. To view documentation associated with upgrading to the new release, click the hyperlinks in the description.
5. Click **Download** to download the file to your default download directory, or right-click and select **Save target as...** or **Save link as...** to download to a location of your choice.
6. Copy the upgrade file **BP\_1.9.1.864.exe** to the Bp Premier server computer.
7. Double-click the file to start the upgrade.
8. Copy and run the file on each workstation to upgrade all workstations.

### After you upgrade

Review the new features introduced in Bp Premier in all releases since you last upgraded for any changes required to workflows at your practice. More information on recent releases is available from the Indigo *What's New?* page [here](#).

## Changes

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The following new features have been included in the Indigo SP2 release.

### Licence checking

Best Practice Software has updated the licence check alerts introduced in Indigo SP1 to match practice definitions of a normal business week:

- The check to see if a provider has more than 25 hours booked within the last 7 days has been removed.
- The check to see if a provider has an average of more than 25 hours booked over the previous 28 days now uses the next Sunday as end of the current weekly period. 28 days is counted back from the next Sunday when working out the average weekly hours booked over the last business month.

## Bugs Fixed

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Bp Function	Release Notes	Key
SafeScript	An incorrect AMT code for the drug Norspan was being passed to Medisecure, eRx, and My Health Record when prescribed. The correct code is now passed.	BP-1654